



Janene Martin, ND

410.296.4005 Tel  
410.296.4636 Fax

6302 Falls Road  
Suite C  
Baltimore, MD 21209

## Phone and Email Consultation Agreement

It is important to me that you can call my voicemail and inform me of your progress. I want to keep up to date with your health and meet your needs without having to schedule an office visit every time we need to communicate. To meet these needs and most effectively manage the care of all patients I ask that you honor the following agreement.

Dr. Martin will be available for contact by phone and or email. When necessary every reasonable attempt will be made to return your voice mail message or email within 24 hours. In the case of an emergency call 911 and/or proceed to your nearest emergency center. If Dr. Martin is unavailable for specific dates then the voicemail will indicate those dates and provide an on call Doctor that can be contacted for your immediate health questions.

Phone and email consultations are available for established patients. Phone conversations exceeding 10 minutes will be charged a \$15 phone consult fee. Each additional minute over 10 minutes will be an additional \$1.

Dr. Martin reserves the right to require an office visit to make treatment recommendations based on the complexity and nature of your health concerns.

**I have read, understand, and agree to abide by the above phone and email consultation policy.**

\_\_\_\_\_  
SIGNATURE OF PATIENT OR RESPONSIBLE PARTY

\_\_\_\_\_  
DATE

\_\_\_\_\_  
IF NOT PATIENT, PLEASE INDICATE RELATIONSHIP TO PATIENT